



Office of Disability and Medical Assessment (DMA)
DMA-20-003-Updated
June 18, 2020

FACT SHEET

Stop Codes, ICD-10CM, and CPT Codes for Disability Examination Encounters

BACKGROUND

The Veterans Health Administration (VHA) uses stop codes to capture all disability examination encounter workload. To ensure there is consistency in usage of stop codes for this workload, this DMA Fact Sheet includes Primary and Secondary stop code setups and ICD10-CM/CPT codes in a list by examination category to be used nationwide for all disability examinations including Compensation and Pension (C&P), Integrated Disability Evaluation System (IDES), Separation Health Assessment (SHA) disability examinations, and Disability Benefits Questionnaires (DBQs).

This DMA Fact Sheet updates DMA Fact Sheet 17-005, November 29, 2017, to update information for coding of clinics using Virtual Video Connect Clinics and conducting DBQ referral work via chart review. It clarifies guidance regarding the need for both a patient side and provider side encounter for telehealth exams. Finally, it also updates the codes and allotted times to be used for coding ACE process evaluations. As such, DMA Fact Sheet 17-005 is rescinded. The June 18, 2020 update revises the guidance for Audio ACE process evaluations.

Consistent practices in capturing the disability examination encounter workload allows for more precise accounting for the overall disability workload, allows for data analysis, supports staffing levels, and enhances cost accounting.

As a reminder, ICD coding is used in two ways for the disability program. One place is during the encounter check-out/close-out process of C&P visit in CPRS. As well, ICD coding is used for disability examinations in the diagnosis section of the Disability Benefit Questionnaires (DBQs). For guidance on ICD codes please contact your local HIMS Department.

GUIDANCE

1. Face-to-face examinations (C&P/SHA)

- ICD-10CM/Diagnosis (or “Z code”): Z02.89
- CPT/Procedure code: 99456
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code: 450
- Appointment Type: 01

2. Face-to-face examinations (IDES)

- ICD-10CM/Diagnosis (or “Z code”): Z02.71
- CPT/Procedure code: 99456
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code: 448
- Appointment Type: 01

3. ACE process evaluations (C&P)

- ICD-10CM/Diagnosis (or “Z” code): Z02.89
- CPT/Procedure code (Time must be documented, may include incidental phone call or VVC with Veteran):

5 – 10 minutes	99446
11 - 20 minutes	99447
More than 20 minutes	99448
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code: 697
- Appointment Type: 01

4. ACE process evaluations (IDES/SHA)

Note: Only for clarification or addendums where the Servicemember had a previous face-to-face SHA examination

- ICD-10CM/Diagnosis (or “Z code”): Z02.71
- CPT/Procedure code (Time must be documented, may include incidental phone call or VVC with Veteran):

5 – 10 minutes	99446
11 - 20 minutes	99447
More than 20 minutes	99448
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code: 697
- Appointment Type: 01

5. ACE process evaluations Audio Clinics (C&P)

Note: Face-to-face examinations Audio Clinics (C&P) are coded as any C&P face-to-face examination.

- ICD-10CM/Diagnosis (or “Z” code): Z02.89
- CPT/Procedure code (Time must be documented, may include incidental phone call or VVC with Veteran):

5 – 10 minutes	98970
11 - 20 minutes	98971
More than 20 minutes	98972
- Primary Stop code: 203
- Secondary Stop code: 697
- Appointment Type: 01

6. TeleHealth examinations provider side (C&P) Note: Requires accompanying patient side encounter

- ICD-10CM/Diagnosis (or “Z code”): Z02.89
- CPT/Procedure code: 99456
- Primary Stop code for TeleHealth represents the clinical service conducting the examination
- Secondary Stop code: 445
- Appointment Type: 01

7. TeleHealth examinations patient side (C&P) Note: Requires accompanying provider side encounter

- ICD-10CM/Diagnosis (or “Z code”): Z02.89
- CPT/Procedure code: Q3014
- Primary Stop code for TeleHealth represents the clinical service conducting the examination
- Secondary Stop code: 444
- Appointment Type: 01

8. TeleHealth examinations provider side (IDES) Note: Requires accompanying patient side encounter

- ICD-10CM/Diagnosis (or “Z code”): Z02.71
- CPT/Procedure code: 99456
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code TeleHealth: 447
- Appointment Type: 01

9. TeleHealth examinations patient side (IDES) Note: Requires accompanying provider side encounter

- ICD-10CM/Diagnosis (or “Z code”): Z02.71
- CPT/Procedure code: Q3014
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code TeleHealth: 446
- Appointment Type: 01

10. VA Video Connect (VVC) Examination (C&P) (i.e. Mental Health or other than interview only in support of ACE) Note: No Patient side encounter

- ICD-10CM/Diagnosis (or “Z code”): Z02.89
- CPT/Procedure code: 99456
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code 179
- Appointment Type: 01

11. VVC Examination (IDES) (i.e. Mental Health or other than interview only in support of ACE) Note: No Patient side encounter

- ICD-10CM/Diagnosis (or “Z code”): Z02.71
- CPT/Procedure code: 99456
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code 179
- Appointment Type: 01

12. SHA threshold air conduction audiograms (IDES)

- ICD-10CM/Diagnosis (or “Z code”): Z02.71
- CPT/Procedure code: 92552 Pure tone audiometry (threshold); air conduction only
- Primary Stop code for IDES examination: 203
- Secondary Stop code for IDES examination: 448
- Appointment Type: 01

13. SHA threshold air conduction audiograms (all other predischarge)

- ICD-10CM/Diagnosis (or “Z code”): Z02.89
- CPT/Procedure code: 92552 Pure tone audiometry (threshold); air conduction only
- Primary Stop code: 203
- Secondary Stop code: 450
- Appointment Type: 01

14. DBQ Referral Process (face-to-face)

- ICD-10CM/Diagnosis (or “Z code”): Z02.89
- CPT/Procedure code: 99450
- Primary Stop code represents the clinical service conducting the examination.
- Secondary Stop code: 443
- Appointment Type: 09

15. DBQ Referral Process (Chart Review)

- ICD-10CM/Diagnosis (or “Z code”): Z02.89
- CPT/Procedure code (Time must be documented, may include incidental phone call or VVC with Veteran)

6 – 10 minutes	99446
11 - 20 minutes	99447
More than 20 minutes	99448
- Primary Stop code represents the clinical service conducting the examination
- Secondary Stop code: 697
- Appointment Type: 09

Note 1: Workload capture information is provided for the use of telehealth for IDES examination; however, technology may not be available for IDES examinations.

Note 2: Workload is unable to be reported for a deceased Veteran and there is not a method to schedule for deceased Veteran work. This is support of VBA activities. Adjusting the labor mapping of clinicians involved in this work may be appropriate to properly account for their time. Local Medical Cost Accounting offices can provide additional information.

For additional information not covered in this Fact Sheet visit the DMA website at <http://vaww.demo.va.gov>, send an inquiry to the DMA Corporate Mailbox at CorporateMailbox.DMA@va.gov