

**Department of  
Veterans Affairs**

# Memorandum

Date: **JUL 17 2019**

From: Assistant Secretary for Information and Technology (005)  
Assistant Secretary for Human Resources and Administration/Operations,  
Security, and Preparedness (006)

Subj: Personal Identity Verification (PIV) Logical Access Policy Clarification (VIEWS  
00155984)

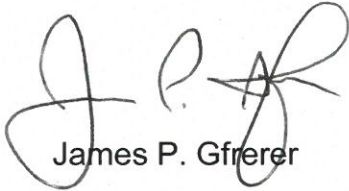
To: Under Secretaries, Assistant Secretaries, and Other Key Officials

1. The Office of Management and Budget requires each Federal agency to technologically enforce the use of Personal Identity Verification (PIV) credentials and Personal Identification Numbers (PIN) for logical access to all Federal information technology (IT) systems and networks. All users requiring logical access to Department of Veterans Affairs (VA) networks must comply with this direction, with the exception of those identified in paragraph 2.
2. VA IT system users, who are employed for 179 days or less, must have a favorably adjudicated Special Agreement Check (SAC), and are issued a Non-PIV credential (also referred to as a PIV-I card). The attachments to this memorandum also address the PIV logical access process and short-term exemptions.
3. The goal of this effort is to enforce PIV-only logical access to VA's network, and eventually to all IT systems, while reducing, and ultimately eliminating, the use of single factor authentication, i.e., username and password combinations. It is imperative that this effort proceeds without inhibiting service to Veterans.
4. Next Generation PIV systems will comply with the requirements of this memorandum for all types of PIV cards issued. VA has initiated the implementation of the General Services Administration's shared service known as USAccess. USAccess PIV cards will ultimately replace all current VA PIV cards with a target completion date of the summer of 2021.
5. This memorandum supersedes all previous memorandums regarding PIV Logical Access.

Page 2.

Personal Identity Verification (PIV) Logical Access Policy Clarification (VIEWS 00155984)

6. If you have any questions regarding the granting of logical access to VA's IT network, please contact the Enterprise Service Desk at (855) 673-4357. If you have any questions regarding the content of the memorandum, please contact Timothy Jones ([Timothy.Jones4@va.gov](mailto:Timothy.Jones4@va.gov)) and Troy Collum ([Troy.Collum@va.gov](mailto:Troy.Collum@va.gov)).

A handwritten signature in black ink, appearing to read "J.P. Gfrerer". The signature is stylized with large loops and a prominent "G".

James P. Gfrerer

Daniel R. Sitterly

Attachments: 3

Personal Identification Verification (PIV) Exemption Overview

Personal Identification Verification (PIV) Exemptions Process

Frequently Asked Questions