

**DEPARTMENT OF
VETERANS AFFAIRS**

Memorandum

Date: NOV 15 2018

From: Deputy Under Secretary for Health for Operations and Management (10N)

Subj: Stop Code Clarification and Proper Assignment to Prosthetic and Sensory Aids Service Consult Services (VIEWS 00116119)

To: Network Directors (10N1-23)

1. The purpose of this memorandum is to ensure all facilities use proper assignment of Stop Code 423 for administrative consult services to request equipment and supplies from Prosthetic and Sensory Aids Service (PSAS). The Stop Code 423 should be the primary or only associated stop code used on the administrative consult request for PSAS for home medical equipment, artificial limbs and orthotics, surgical implants, and all other items and services provided by PSAS.

2. This guidance applies to any Prosthetic administrative consult service that follows the required naming standard for the Consult Request Service Name in the VistA Consult Request/Tracking module. Each facility must review their stop code associations with PSAS administrative consult services and ensure Stop Code 423 is the primary associated stop code by January 30, 2019.

3. The four nationally mandated Request Service Names that should be set to Stop Code 423 are:

- Prosthetics Request;
- Eyeglass Request;
- Contact Lenses Request; and
- Home Oxygen Request

3. The level of effort required to properly assign the Stop code 423 to the Prosthetic administrative consult services varies widely depending on the volume of consult services defined at each facility. A team including a Clinical Application Coordinator Health Informatics Specialist, clinical and administrative leadership, and PSAS staff should assess the current state and ensure all PSAS administrative consult services are properly aligned with Stop Code 423.

4. This memorandum does not request changes to any clinic setup and the use of the Stop Code 423 therein. The attached Appendix A provides you additional information on stop codes.

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Service Consult Services

5. Should you have any questions or further discussion, please contact
Cathy Potts, Health System Specialist, Office of Veterans Access to Care by phone at
(253) 328-3897, or by email at Cathy.Potts@va.gov, or Alison Glass, Program Analyst,
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Steve Young

Attachment