



# Veterans Health Administration (VHA) Script

## VETERANS BENEFITS MANAGEMENT SYSTEM (VBMS) OVERVIEW

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### Introduction

Good afternoon everyone. VA is continuing to develop its web-based benefits management system, which is designed to help alleviate the current disability claims backlog.

### Overview

The Veterans Benefits Management System (VBMS) is a web-based electronic claims processing solution that will enable VA to process all disability compensation claims within 125 days, at 98 percent accuracy in 2015. VBMS was deployed to all VA Medical Centers in February 2013. Nearly 90 percent of our claims inventory is electronic and will be processed electronically. This means VHA support staff and clinicians will continue to see less and less paper claims folders as they schedule and conduct VA examinations.

### What about the project?

In March 2014, VBA deployed functionality that enabled claims processors to view documents within Virtual VA without having to leave VBMS. This feature provides VBA end-users the capability to quickly access Virtual VA documents using VBMS. Due to its success, this capability is being deployed to all VHA end-users.

### What this means to VHA end-users?

VA is closer to achieving its goal of less reliance on legacy applications. This also means your Compensation and Pension (C&P) staff will no longer have to log into multiple systems to view Veterans' documents.

### Risks to VHA end-users regarding system implications?

There are no risks associated with capability. However, there are some limitations such as:

- Inability to view restricted documents (can be viewed in Virtual VA if authorized to view restricted documents)

- Inability to view annotations (can only be viewed in Virtual VA)

Deployment of this capability will be conducted in two phases (see attachment):

- Phase 1 (to be deployed June 30) - 50 VHA facilities
- Phase 2 (to be deployed July 14) – 118 VHA facilities

## Closing

In summary, VBMS continues to change the way VHA conducts C&P examinations. This enhancement allows VHA end-users to access additional electronic documents needed to adequately provide quality service to VBA. Additionally, this capability reduces the need to log into multiple systems.

For more information about VBMS, please visit the VBMS Intranet page: <http://vbaw.vba.va.gov/VBMS>

